SHIPPING & DELIVERY POLICY

Last updated [Date]

[This Shipping & Delivery Policy is part of our Terms of Service ("Terms") and should be therefore read alongside our main Terms: [Terms URL].]

Please carefully review our Shipping & Delivery Policy when purchasing our products. This policy will apply to any order you place with us.

This template was created using Termly’s [Shipping Policy Generator](https://termly.io/products/shipping-policy-generator/).

WHAT ARE MY SHIPPING & DELIVERY OPTIONS?

In-Store Pickup

[In-store] and [curbside pickup] is available for [all purchases / certain purchase / other]. Pickups are available [Pickup Days and Times].

[We offer various shipping options. In some cases a third-party supplier may be managing our inventory and will be responsible for shipping your products.]

Free Shipping

We offer free [standard] shipping on [all orders / all domestic orders / other] for [all customers /premium subscribers / other].

Expedited Shipping Fees

We offer expedited shipping at the following rates:

|  |  |  |  |
| --- | --- | --- | --- |
|  | [Shipping Method][#] Business Days | [Shipping Method][#] Business Days | [Shipping Method][#] Business Days |
| [Order Amount or Weight] | [Shipping Fee] | [Shipping Fee] | [Shipping Fee] |
| [Order Amount or Weight] | [Shipping Fee] | [Shipping Fee] | [Shipping Fee] |
| [Order Amount or Weight] | [Shipping Fee] | [Shipping Fee] | [Shipping Fee] |

If you select an expedited shipping option, we will follow up after you have placed the order with any additional shipping information.

All times and dates given for delivery of the products are given in good faith but are estimates only.

For EU and UK consumers: This does not affect your statutory rights. Unless specifically noted, estimated delivery times reflect the earliest available delivery, and deliveries will be made within 30 days after the day we accept your order. For more information please refer to our Terms.

HOW IS MY SUBSCRIPTION FULFILLED?

If you are buying a subscription then we will deliver on: [Subscription Delivery Info].

DO YOU DELIVER INTERNATIONALLY?

[We offer worldwide shipping. / We offer international shipping to the following countries: [List Countries]. / We offer international shipping to most countries. Unfortunately, we are unable to deliver to the following countries: [List Countries].]

[Free standard shipping is valid on international orders.]

For information about customs process:

 ● Visit [Customs URL]

 ● Email [Email]

 ● Call [Phone Number]

Please note, we may be subject to various rules and restrictions in relation to some international deliveries and you may be subject to additional taxes and duties over which we have no control. If such cases apply, you are responsible for complying with the laws applicable to the country where you live and will be responsible for any such additional costs or taxes.

ARE THERE OTHER SHIPPING RESTRICTIONS?

[Details]

WHAT HAPPENS IF MY ORDER IS DELAYED?

If delivery is delayed for any reason we will let you know as soon as possible and will advise you of a revised estimated date for delivery.

For EU and UK consumers: This does not affect your statutory rights. For more information please refer to our Terms.

QUESTIONS ABOUT RETURNS?

If you have questions about returns, please review our Return Policy: [Return Policy URL].

HOW CAN YOU CONTACT US ABOUT THIS POLICY?

If you have any further questions or comments, you may contact us by:

 ● Phone: [Phone Number]

 ● Email: [Email]

 ● Online contact form: [Contact Form URL]